

Terms and Conditions for Visiting Rosemore Farm

Welcome to Rosemore Farm

Thank you for choosing to visit Rosemore Farm. To ensure a safe and enjoyable experience for all our visitors, please read and adhere to the following terms and conditions.

General Guidelines

- All visitors must comply with the farm's rules and regulations at all times.
- Children under the age of 12 must be accompanied by an adult (unless participating in Greentree Adventures, separate consent forms are available for participants).
- Pets are not allowed on the farm premises, except for service animals.
- Respect the farm property and do not damage plants, equipment, or structures.
- Dispose of waste in the designated bins to maintain the farm's cleanliness.

Safety Regulations

- Wear appropriate clothing and footwear for outdoor activities.
- Stay on marked paths and avoid entering restricted areas.
- Follow all safety instructions provided by farm staff.
- In case of emergency, contact farm staff immediately or call the emergency number provided.
- Avoid interaction with farm animals unless supervised by farm personnel.

Activities and Events

- Participation in farm activities and events is at your own risk.
- Rosemore Farm reserves the right to cancel or reschedule activities and events due to unforeseen circumstances.
- Advance booking may be required for certain activities and events.
- Be punctual for scheduled activities and events to avoid missing out.
- Follow specific guidelines provided for each activity or event.

Payment and Refund Policy

- All payments must be made in full before participating in any farm activities or events.
- Refunds are available only in cases of cancellation by Rosemore Farm if another suitable option is not available.
- In case of visitor cancellation, refunds may be granted if requested at least 7 days before the scheduled activity or event (deposits are non refundable).
- Refunds will be processed within 5-7 business days.
- Rosemore Farm reserves the right to refuse refund requests that do not comply with the above conditions.

Privacy Policy

- Rosemore Farm respects your privacy and is committed to protecting your personal information.
- Any personal information collected during your visit will be used solely for the purpose of enhancing your farm experience.
- We do not share your personal information with third parties without your consent.
- You have the right to access and request correction of your personal information held by Rosemore Farm.
- For any privacy-related inquiries, please contact our office.

Liability

- Rosemore Farm is not liable for any injury, loss, or damage incurred during your visit.
- Visitors assume full responsibility for their actions and any consequences thereof.
- Rosemore Farm reserves the right to modify these terms and conditions at any time without prior notice.
- By visiting Rosemore Farm, you agree to abide by these terms and conditions.
- Failure to comply with these terms and conditions may result in removal from the farm premises.

We hope you have a wonderful time at Rosemore Farm and enjoy all that we have to offer. Thank you for your cooperation and understanding.